



Hampshire
POLICE AUTHORITY
for Hampshire & the Isle of Wight

Hampshire Police Authority is an independent organisation and exists to ensure the communities of Hampshire and the Isle of Wight receive an effective, efficient and high quality policing service. Day-to-day policing is provided by Hampshire Constabulary, under the guidance of Chief Constable Alex Marshall. It is the role of the Authority to ensure Hampshire Constabulary plays its part in making the two counties places which feel safe and are safe.

“People’s confidence in their police service is often based on their experiences, and those of their family, friends and colleagues. However, if they have not needed to be in contact with the police, how do they know their local officers are doing their jobs well? This summary provides people with a snapshot of crime in their local area, and how well the police are tackling it.

“Where crime is going down, the Authority congratulates officers for their hard work, but where crime is going up, our members will work on behalf of the public to scrutinise the reasons why, and to make sure the performance improves in future years.”

Councillor Jacqui Rayment,
Chair, Hampshire Police Authority

What are our policing priorities?

Each year, Hampshire Police Authority and Hampshire Constabulary must together produce a Policing Plan, which sets out how policing is going to be carried out during the following 12 months. Within this year’s Policing Plan, there are six policing priorities:

- Providing an excellent service – improving our response to calls from the public, listening and responding to local concerns, acting on feedback;
- Catching criminals and managing offenders – putting the victim first and protecting vulnerable people;
- An active presence in every neighbourhood – working with communities to build and maintain neighbourhoods where people are safe and feel safe;
- Protecting our communities – protecting from terrorism and domestic extremism and preparing for emergencies and major incidents;
- Making the most of our resources – being efficient and actively controlling our spending to make the most effective use of public money;
- Equipping our team to deliver – putting the right people in the right place at the right time.

A full copy of the Policing Plan can be found at www.hampshirepoliceauthority.org or by calling the Police Authority offices.

How have your police performed?

This summary is designed to provide an honest, balanced snapshot of crime and policing in Hampshire. However, the targets shown in this report are just a brief insight into the performance of the police. People should also want to know:

- Who are the local Safer Neighbourhood officers?
- What are the local policing priorities, and are they being met?
- What Government targets are the police trying to meet?
- Is Hampshire Constabulary signed up to and achieving the targets in the Policing Pledge?

More information can be found on Hampshire Constabulary’s website: www.hampshire.police.uk

The cost of policing in Hampshire and the Isle of Wight

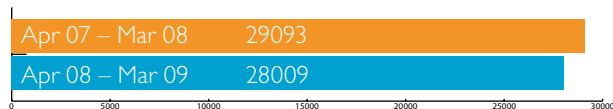
The expenditure of the Hampshire Police Authority for 2009/10 was £292.0m. The audit opinion will be made available in September and will be published on our website: www.hampshirepoliceauthority.org. If you do not have access to the internet, please contact Hampshire Police Authority on 01962 871595 for a hard copy. You can find details of how the police use their budget on www.hampshire.police.uk.

What are the facts?

Hampshire (excluding Portsmouth and Southampton) is structured into three Operational Command Units (OCUs) as follows:

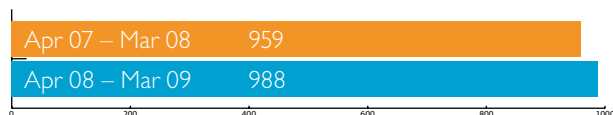
Western Hampshire

■ Number of crimes



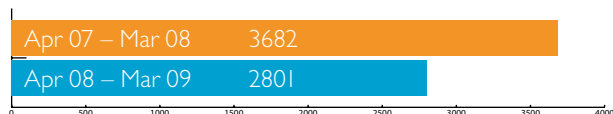
This shows a reduction of 3.72% (or 1084 crimes) in the total number of crimes reported in Western OCU, compared with a reduction across Hampshire Constabulary of 2.89% (or 4749 crimes).

■ Number of house burglaries



This shows an increase of 3.0% (or 29 crimes) in the total number of house burglaries reported in Western OCU, compared to an increase across Hampshire Constabulary of 13.7% (or 728 crimes).

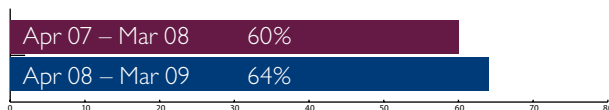
■ Number of vehicle crimes



This shows a reduction of 23.9% (or 881 crimes) in the total number of vehicle crimes reported in Western OCU, compared to a reduction across Hampshire Constabulary of 19% (or 3388 crimes).



■ Resident's satisfaction with service received from the police



■ Chief Superintendent Richard Rowland, Commander of Western Operational Command Unit, says:

"We continue to be committed to delivering an excellent service, providing an active presence in every neighbourhood, catching criminals and reducing victims. The last year saw some substantial reductions in crime, as the work of our Safer Neighbourhoods teams, supported by response teams and specialist investigation, bore fruit. Criminal damage was down by just under 12% and overall crime fell by a further 3.72%, continuing sustainable year on year reductions. However we always wish to do more, particularly in reducing the number of dwelling burglaries, and over the last year and into this year, we are building and training our teams to ensure that a strong and determined focus is placed upon those who cause greatest damage to our communities.

"I firmly believe every victim of crime is one too many and we will continue to work with our partner organisations to prevent crime, to provide diversionary activities for young people, and to ensure that any victim receives the best possible care. We remain committed to see crime and anti-social behaviour reduced further and to enable our communities to be safe and feel safe."

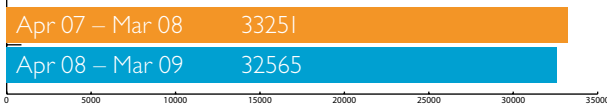
■ The Police Authority says:

"It was a slow start to the year for police in the Western Operational Command Unit, with the detection rate for all crimes at a low level during the summer. However, Richard Rowland and his team have turned things around, evidenced by the fact that criminal damage and serious acquisitive crime, such as burglaries, robberies and vehicle crimes taken as a whole, have been reduced.

"However, one area that the Authority is looking closer at is serious violent crime. The actual number of crimes is quite low, but from a statistical point of view, the percentage increase seems high. It is the highest number of serious violent crimes for the whole Hampshire Constabulary area, which is something we would not expect for a largely rural Operational Command Unit."

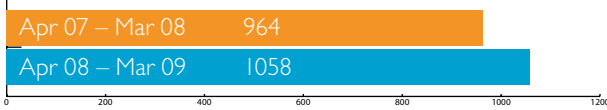
Central Hampshire

■ Number of crimes



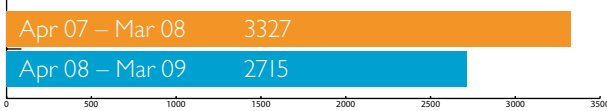
This shows a reduction of 2.06% (or 686 crimes) in the number of crimes reported in Central OCU, compared to a reduction across Hampshire Constabulary of 2.89% (or 4749 crimes).

■ Number of house burglaries



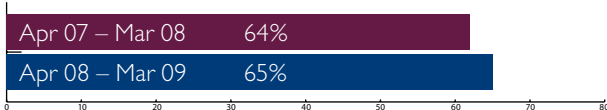
This shows an increase of 9.7% (or 94 crimes) in the number of house burglaries reported in Central OCU, compared to an increase across Hampshire Constabulary of 13.7% (or 728 crimes).

■ Number of vehicle crimes



This shows a reduction of 18.4% (or 612 crimes) across Central OCU compared with a reduction of 7.3% (or 1300 crimes) across Hampshire Constabulary.

■ Resident's satisfaction with service received from the police



■ Chief Superintendent Karen Manners, Commander of Central Operational Command Unit, says:

“Central OCU consists of four local authority districts with their own distinctive priorities. Our aim is to address these priorities through our safer neighbourhood teams, working with partner agencies and local communities.

“Significant crime reduction has been achieved, particularly in relation to criminal damage (down 9.83%), less serious assaults (down 4.27%), serious violence (down 2.87%) and serious acquisitive crime (down 2.87%). There were 686 fewer victims of crime than last year.

“The OCU has teams delivering a high standard of criminal investigation, including CID, priority crime, public protection, tasking and tactical patrol teams.

“They are focused on providing the best service possible to victims of crime and the OCU has solved more serious acquisitive crime than last year and has led the force in detecting serious violent crime.

“As the new commander in post, my aim for this year is to build on our success by ensuring that resources are where they are most needed and that staff are fully supported.”

■ The Police Authority says:

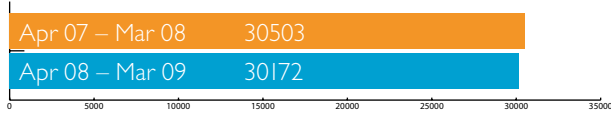
“Policing in the Central area of Hampshire Constabulary has been consistently good throughout the year, although there was a slight dip towards the end of the financial year. What is reassuring us is that this consistency and the efforts to provide a better service have been recognised by local residents. Satisfaction levels are the joint second highest in the two counties, which is a good base for new commander Karen Manners to build on as she begins to put her mark on policing in the area and starts to achieve even greater reductions in crime.

“These significant reductions are something the Authority is particularly keen to see in the future. When the police service is performing well, the greatest challenge is to maintain the downward trend. The Authority is confident a big step has been taken by their efforts in Operation Nemesis, a force-wide effort to reduce the number of burglaries and to bring offenders to justice, the results of which will be seen in next year's figures.”



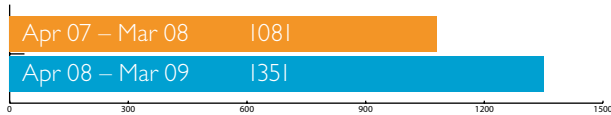
North and East Hampshire

■ Number of crimes



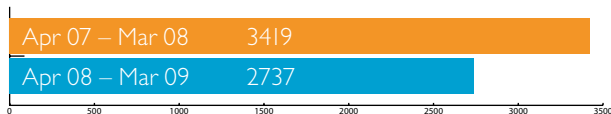
This shows a reduction of 1.08% (or 331 crimes) in the total number of crimes reported in North & East OCU, compared with a reduction across Hampshire Constabulary of 2.89% (or 4749 crimes).

■ Number of house burglaries



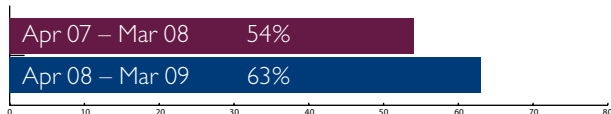
This shows an increase of 24.9% (or 270 crimes) in the total number of house burglaries reported in North & East OCU, compared to an increase across Hampshire Constabulary of 13.7% (or 728 crimes).

■ Number of vehicle crimes



This shows a reduction of 19.9% (or 682 crimes) in the total number of vehicle crimes reported in North & East OCU, compared to a reduction across Hampshire Constabulary of 19% (or 3388 crimes).

■ Resident's satisfaction with service received from the police



■ Chief Superintendent Mark Chatterton, Commander of North and East Operational Command Unit, says:

“Overall crime has continued to fall and the OCU remains one of the safest places to live within Hampshire. Of particular note this year were reductions in vehicle crime, violent crime and criminal damage.

“Unfortunately, like other areas, we saw an increase in house burglary. Many of these offences involved offenders travelling in from other areas to break into homes and taking the car keys in order to steal the car. We continue to arrest and convict those involved and would ask you to keep your car keys secure and ensure that UPVC doors are properly locked.

“There has been significant improvement in public satisfaction levels for policing in the area and we have climbed from 54% in 2007/08 to 63% in 2008/09. This emphasis on quality of service is something we will strive to further improve upon in the year ahead.

“The public should also be recognised for their support, as well as the many partners and agencies, in helping us deliver crime reduction and safety initiatives across the OCU.”

■ The Police Authority says:

“Mark Chatterton and his team have acknowledged the one area of concern for the Authority, which is the level of house burglaries across North and East Hampshire. While there was a significant increase in this part of the county, this is a problem that affects the whole of Hampshire and the Isle of Wight, which led to the introduction of Operation Nemesis, the force-wide burglary campaign.

“Another area where we would like to see improvement is in the detection rate for serious acquisitive crimes. Burglaries features heavily in these figures, and clouds the success in reducing the amount of vehicle crime. Early signs are that the detection rate in this area in 2009/10 is going up, which the Authority is pleased to see.”

Contacts Us

In an emergency, always dial **999**. To contact Hampshire Constabulary for non-emergencies, dial **0845 045 4545**, or **101**. www.hampshire.police.uk

To contact Hampshire Police Authority, dial **01962 871595**. www.hampshirepoliceauthority.org

Hampshire County Council
0845 603 5638, www.hants.gov.uk

Crimestoppers
0800 555 111, www.crimestoppers-uk.org

Victim Support Line
0845 30 90 900, www.victimsupport.org.uk

